# BODENWÄRME

# Underfloor Heating Mat

# Installation Manual 200W/m²

Technical advice available from Total Tiles:
Tel: 0800 8654430
Email: support@bodenwarme.com

IMPORTANT - PLEASE READ INSTRUCTIONS FULLY BEFORE COMMENCING INSTALLATION

LIFETIME WARRANTY

RoHS COMPLIANT

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**WARNING**
**Ensure the instructions in this installation guide are followed carefully.**
**Failure to do so will invalidate your warranty.**
**Incorrect installation or mishandling of the product can cause damage to the heating cable and could cause fire or electrical shock hazards resulting in personal injuries or damage to property.**

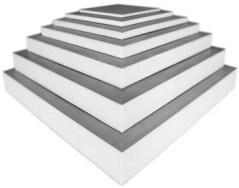
It is Important that this heating system is only installed by a competent installer. The installer should be familiar and capable of the proper sizing, installation, construction & operation of floor warming systems.
As with all electrical projects governed by Part P regulations, all mains electrical connections must be undertaken by a certified electrician.

**Total Tiles accept no liability, expressed or implied, for any loss or consequential damage suffered as a result of installations which in any way contravene the instructions that follow.**

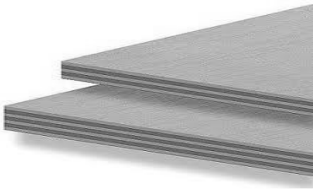
| DO | DON'T |
|---|---|
| Carefully read this instruction manual in full before commencing the installation. | Install the heater(s) under any floor other than ceramic, porcelain or natural stone tiles. |
| Contact us or a trained professional if you are unsure about any part of the installation before installing. | Install heating onto unsuitable floor surfaces such as uncured concrete, or directly onto any type of timber. |
| Test the heating system before, during and after installation. | Cut or shorten the heating element at any time. |
| Ensure the floor has been adequately strengthened, prepared and insulated. | Leave any surplus heating under units or fixtures, the correct size MUST be used. |
| Use the correct type of flexible levelling compound, tile adhesive and grout. | Install on any surface other than internal floors, such as walls or stairs. |
| Maintain a minimum gap between each heating wire of 50mm (2inches.) | Install without testing as detailed in this manual. |
| Protect the circuit supplying the heater(s) with a 30mA RCD. | Cross the heating wire over ANY other wire, including itself, other heating elements, the sensor wire or power lead. |
| Ensure the end of the heating wire and the joint between the red heating wire & the black cold wire are both installed under the floor tiles. | Connect more than one heater in series, only connect heaters in parallel. |
| Ensure the heating elements are installed a minimum of 50mm away from conductive parts of the building, such as water pipes. | Forget to install the floor temperature sensor. (Included in thermostat pack.) |
| Take particular care when tiling not to damage the heating cable, a plastic adhesive trowel should be used. | Install in room temperatures of less than 5ºC (40ºF) |
| Draw a plan of where the heating wire is situated to avoid causing damage to the wire by any drilling after tiling (e.g. fixing of sanitary ware.) Photos are recommended. | Leave ANY heating without being FULLY ENCAPSULATED in flexible levelling compound or tile adhesive. Any air pockets around the heating cable will overheat causing damage to the wire. |
| Avoid walking on heating during installation. If this is not possible use shoes with soft soles. | Install floor sensor close to any other heat source or near doors or fixed items. |
| Ensure all electrical connections are made by a certified electrician and all work complies with current IEE wiring regulations. | Switch on the heating for 2 weeks following the completion of the tiling. This will allow the adhesive to fully cure. |
| Use a Boden Wärme thermostat to control the heating. | Install under fixed items such as sanitary ware, unless a minimum of a 60mm free flowing air gap can be maintained. |

## Materials required

### To prepare the floor ready for the heating



Insulation board



Marine or WBP plywood for stabilising wooden floors



Tile backer board e.g No More Ply

### To measure & mark out the layout of the floor



Tape Measure



Marker Pen



Multi-meter to test heater(s) before installation

### To lay heater(s) and floor temperature sensor



Correct size heating mat



Floor temperature sensor



Flexible sensor & Sensor cable conduit



Multi-meter to test heater(s) & sensor during installation



25mm Gaffer tape to secure loose wire layout



Scissors to cut fibre glass mesh when turning the mat

### To Connect the heater(s)



BodenWärme Thermostat



Suitable back box for thermostat. Single gang 45mm depth



30mA RCD protection for supply circuit



Meter to test heater & sensor after fitting

## Preparation of the floor base

All floors should be suitably prepared in accordance with all relevant local building regulations.
For UK installations, particular attention should be paid to the adherence to the British Standards for tiling—BS 5385 parts 3-5 and BS 8000 parts 2,3 & 9-11.

Failure to comply with the above standards will compromise the reliability of the heating system and invalidate the warranty.

The following information is intended only as a brief guide. If you are at all unsure about the suitability of the proposed floor for the installation of heating and tiles, a site survey should be conducted by a qualified professional.

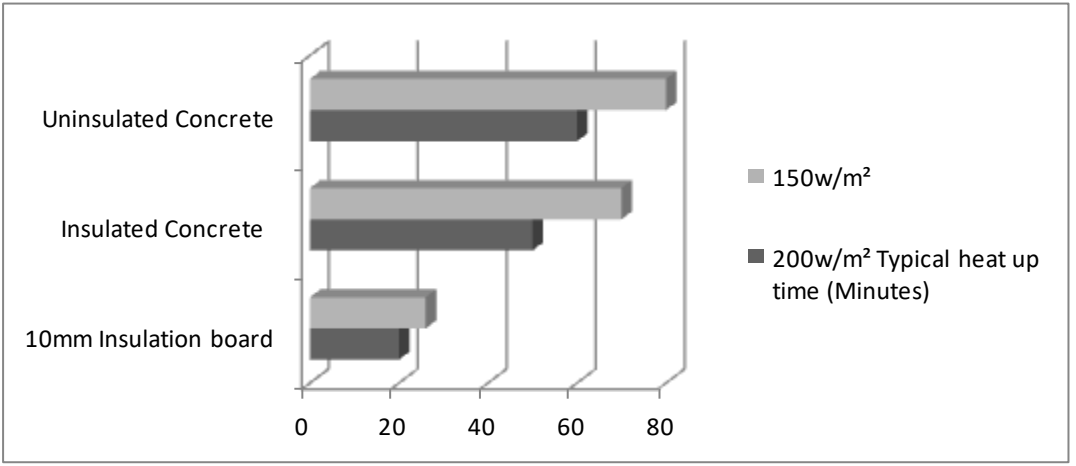
## Main considerations

- All floors must be sufficiently flat to permit the specified flatness of the finished tiling. Floors that are not sufficiently level should be made good with a suitable flexible levelling compound.
- Any deposits of oil, grease, old adhesive layers, efflorescence, laitance, dirt or other loose material must be removed by mechanical abrasion.
- Newly screeded / concrete floors must be allowed to cure for a minimum of 6 weeks before heating can be installed.
- Any movement issues in a concrete subfloor must be overcome with a solution such as Durabase CL++ Matting. (Professional advice should be sought).
- Timber subfloors will require over boarding and/or insulation board fitted before the heating can be installed. The different options for this are shown below.
- Timber subfloors should have noggins fitted between the joists at 300mm centres.
- The edges & back of plywood boards should be sealed before fixing.
- A rigid base is essential - Fixing ply or backer board directly to joists will not provide a suitable stable floor finish for accepting tiles.
- Once the floor is adequately prepared and insulated a suitable primer can be applied. Refer to your tile adhesive / leveller product information to check requirements.

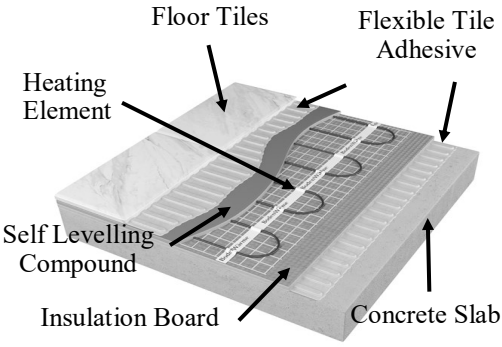
| **Floor Base** | **Fit heating onto directly** | **Overboard with 15mm WBP / Exterior / marine ply screwed (Countersunk) at 150mm centres** | **Overboard with Cement Coated Insulation Board 6/10mm. Fitted to manufactures specifications.** | **Overboard with a cement based tile backer board such as Hardibacker or "No More Ply"** |
|---|---|---|---|---|
| **Concrete / Screed base** | ✓ Inefficient high heat loss | **N/A** | ✓ 10mm Recommended | **N/A** |
| **Standard floor boards**<br>Screw & secure existing boards 1st | ✗ | ✓ For 200w/m² Output systems, Insulation board must be installed as well. | ✗ | ✓ Less heat efficient than insulation board |
| **Tongue & Groove floor boards**<br>*Must be fully interlinked & screwed well | ✗ | ✓ As Above | ✓ * | ✓ Less heat efficient than insulation board |
| **22mm T&G Chipboard** (Screwed to joists, NOT floated)<br>Must comply with deflection levels of BS 5385 | ✗ | ✓ As Above | ✓ | **N/A** |

## Floor preparation & Insulation

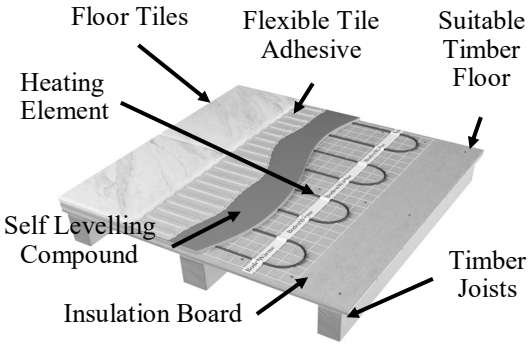
When installing heating onto a concrete floor, BodenWärme recommend the use of an insulation board. This board should be a good quality XPS sandwich board, each side being faced with a fibreglass mesh embedded into a cement polymer mortar.
Insulation boards reduce heat up times considerably & significantly reduce heat loss to the sub-floor. The use of insulation boards can reduce running costs by up to 50% When installing 200w/m² systems onto timber floors, insulation board MUST be used to provide a thermal barrier between the heating and the timber sub-floor.
Recently, a number of budget alternatives have emerged on the market. Until these have achieved European certification & have been approved by any major tile adhesive companies, BodenWärme are unable to guarantee installations made using these products.




### Examples of floor layers




Undertile heating with Marmox Insulation Board installed




Undertile heating with Marmox Insulation Board installed on a timber floor

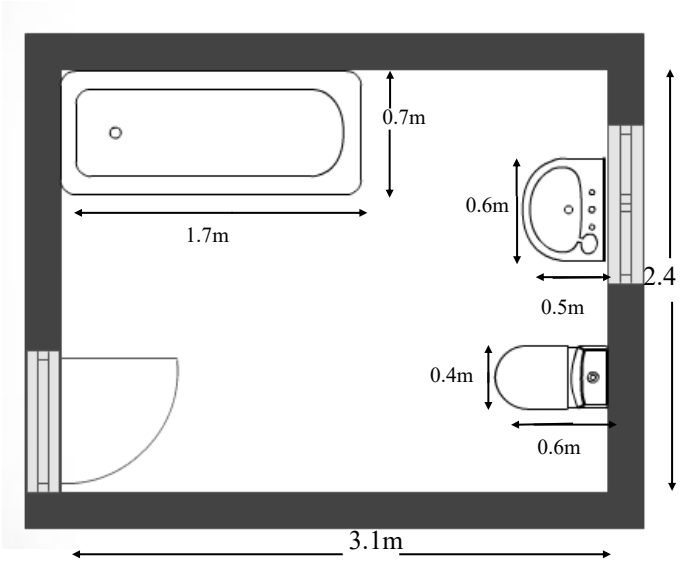
Insulation boards should be installed in accordance with the manufacturers instructions.
To adhere insulation board onto concrete floors a flexible S1 grade adhesive should be used.
To fix insulation board onto timber floors a flexible S2 grade adhesive should be used in conjunction with manufacturer approved screws & washers.

## Planning your heat mat layout

### Heat mat size

Before starting to install your heating it is vital to ensure you have the correct size heating mat to suit your room. Once the mesh of the heat mat has been cut, unfortunately it cannot be returned. The correct size mat is required as the wire **CANNOT** be reduced or extended.

**Example of checking area to be heated:**




Total area: 3.1x2.4m = **7.44m²**

Less areas not to be heated:

Bath: 1.7mx0.7m = 1.19m²

Sink: 0.6mx0.5m = 0.3m²

Toilet: 0.6mx0.4m = 0.24m²

Total NON heated area:

1.19m²+0.3m²+0.24m² = **1.73m²**

Total area to be heated:

7.44m² - 1.73m² = **5.73m²**

**Then reduce by 10% = 5.16m²**

Always round down to nearest square meter:

Heat mat required — **5m²**

Heating should never be installed under fixed items such as showers or toilets as this can create hot spots which can damage the heating wire. The total free area to be heated needs reducing by 10% to allow for the gaps between the mat edges, and the edges around the outside of the room.

It is always best to have a little less cable than some left over.

Decide on the position of the thermostat, this must be situated outside of a bathroom. The cold connection lead(s) of the heater(s) will normally start from this point. If more that one heating mat is to be controlled by one thermostat, these can be joined in parallel within a low level junction box.

When decided on this position (including the position of the mat), a groove should be cut into the floor to accommodate the floor sensor tube & the thicker cold end of the heating wire. A groove will also be required to accommodate the termination joint at the other end of the cable.

Before starting to fix the mat into position, with a permanent marker, mark out areas on the floor where units and fixtures will be fitted. Then mark out a plan on the floor of the positions & planned route of the mat(s) including where the mat will need to be turned.

## Testing the heater(s)

One of the most important steps to be taken when installing the mat, is the testing process. You must ensure that the mat is tested **BEFORE, DURING & AFTER** installation using a Multi-meter.

The resistance (Ohms) of each mat should be measured from the live (brown) wire to the neutral (blue) wire. Your multi-meter should be set to range of 0-2k Ω (Ohms.) The measured value should then be checked against the table on the right. The value should be within –5% to +10%.

### If you get any different readings contact Total Tiles immediately on 08444876548 or email support@bodenwarme.co.uk

The insulation resistance must also be checked. This should be checked with a digital insulation tester. The resistance should be tested between the live (brown) wire and the earth (unsheathed) wire and also between the neutral (blue) wire and the earth (unsheathed.)
Both should read >500M Ohms.

These insulation readings are required to be carried out as per BS7671.

The insulation resistance can also be checked (excluding final tests) with a digital multi-meter. The meter should be set to the highest resistance range. The reading should show Infinity / Open Circuit.

When checking resistance, make sure your hands do not touch the meter's probes as the measurement will include your internal body resistance making the reading inaccurate.

Both Resistance Tests & Insulation Resistance Tests should be carried out at the following stages. The results of which should be recorded on your warranty card.

1. Before the mat is laid to ensure it has not been damaged in transit.

2. After the mat is installed to ensure it has not been accidentally damaged whilst cutting the mesh.

3. After the mat has been covered in levelling compound, but before tiling.

4. After the tiles have been installed

### Testing the floor sensor

The floor sensor should also be tested before, during & after fitting. This can be checked with a multi-meter set to a range of 0-200k Ω (Ohm) The reading should be 9-25K Ohms.

### ALL TEST RESULTS MUST BE RECORDED ON P17 & P19

## Heating Installation

### Heat mat values

| 230V | Heated Area | | Mat Dimensions | | Watts (200W/ $m^2$) | Amps | ohms |
|---|---|---|---|---|---|---|---|
| Catalog Number | $m^2$ | sq.ft. | m*m | in.*ft. | | | |
| BW-Mat-200-200-1.0 | 1 | 10.8 | 0.5*2 | 20*6.5 | 200 | 0.9 | 264.5 |
| BW-Mat-200-300-1.5 | 1.5 | 16.1 | 0.5*3 | 20*9.7 | 300 | 1.3 | 176.3 |
| BW-Mat-200-400-2.0 | 2 | 21.5 | 0.5*4 | 20*12.9 | 400 | 1.7 | 132.3 |
| BW-Mat-200-500-2.5 | 2.5 | 26.9 | 0.5*5 | 20*16.1 | 500 | 2.2 | 105.8 |
| BW-Mat-200-600-3.0 | 3 | 32.3 | 0.5*6 | 20*19.4 | 600 | 2.6 | 88.2 |
| BW-Mat-200-700-3.5 | 3.5 | 37.7 | 0.5*7 | 20*22.6 | 700 | 3 | 75.6 |
| BW-Mat-200-800-4.0 | 4 | 43.1 | 0.5*8 | 20*25.8 | 800 | 3.5 | 66.1 |
| BW-Mat-200-900-4.5 | 4.5 | 48.4 | 0.5*9 | 20*29.1 | 900 | 3.9 | 58.8 |
| BW-Mat-200-1000-5.0 | 5 | 53.8 | 0.5*10 | 20*32.3 | 1000 | 4.3 | 52.9 |
| BW-Mat-200-1200-6.0 | 6 | 64.6 | 0.5*12 | 20*38.8 | 1200 | 5.2 | 44.1 |
| BW-Mat-200-1400-7.0 | 7 | 75.3 | 0.5*14 | 20*45.2 | 1400 | 6.1 | 37.8 |
| BW-Mat-200-1600-8.0 | 8 | 86.1 | 0.5*16 | 20*51.7 | 1600 | 7 | 33.1 |
| BW-Mat-200-1800-9.0 | 9 | 96.9 | 0.5*18 | 20*58.1 | 1800 | 7.8 | 29.4 |
| BW-Mat-200-2000-10 | 10 | 107.6 | 0.5*20 | 20*64.6 | 2000 | 8.7 | 26.5 |
| BW-Mat-200-2400-12 | 12 | 129.2 | 0.5*22 | 20*77.5 | 2400 | 10.4 | 22.0 |

### Heating mat specifications

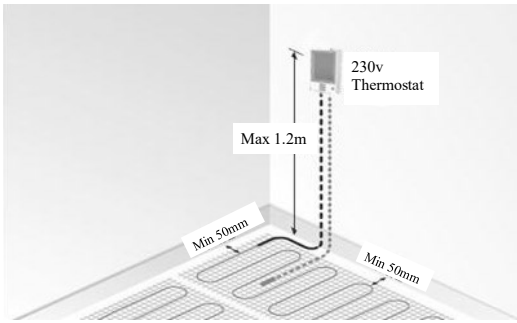
| | |
|---|---|
| Cable Construction: | Twin conductor(100% Armoured earth coverage) |
| Rated Voltage: | 230V |
| Output: | 200W/$m^2$ |
| Cable Spacing: | 80mm |
| Cable Diameter: | 3.6mm |
| Conductor Insulation: | Fluoropolymer |
| Outer Insulation: | PVC |
| Max. Ambient Temp.: | 85℉(30℃) |
| Min. Installation Temp.: | 40℉(5℃) |
| Cold lead: | 2-wire plus ground braid; 3m length |

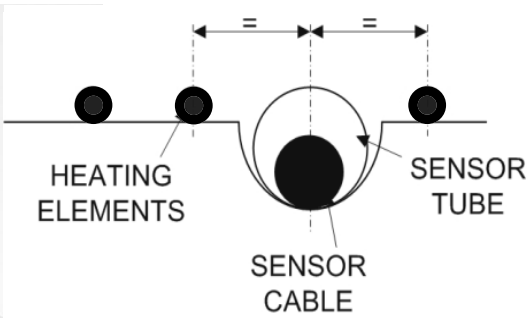
## Heating Installation

**Installation of the floor sensor**

The floor sensor needs to be installed within a flexible conduit. The sensor should be situated 250-300mm away from the wall **and centred between two heating wires.**

The sensor should also not be installed close to any other heat source, doors or fixed items. Ensure the sensor tube has a gradual bend when it enters floor level. This will ensure that if the sensor ever needs replacing, it can be easily inserted. Use duct tape to cover the end of the tube.

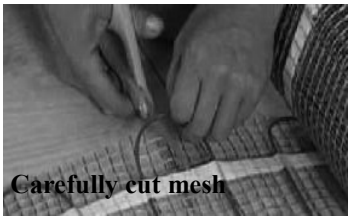


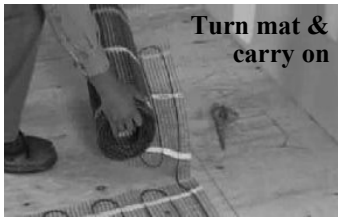




**Heating mat installation**

Starting at the thermostat position, roll the mat out following the plan made earlier.
When an obstacle such as a wall is met, cut the mesh of the mat TAKING CARE NOT TO CUT THE WIRE, turn the mat, and begin rolling in the desired direction.



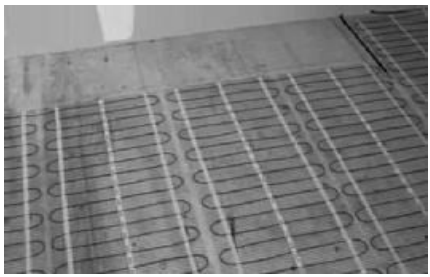




When approaching obstacles such as toilets, carefully cut the mesh to produce small strips of heat mat and lead the cable around the obstacle. In some cases pieces of the mesh will be cut away entirely. **Remember never to cut the cable.** Use hot melt glue (recommended) or a 25mm strip of tape to secure loose cable to the floor. If tape is used, ensure it is well pinched in at the sides of the cable to eliminate air pockets, causing hot spots.

**Leave a gap of 20-40mm between the mat mesh edge on each run of heating mat.**



**It is highly recommended to take photographs of the installed mat before installing the flooring**

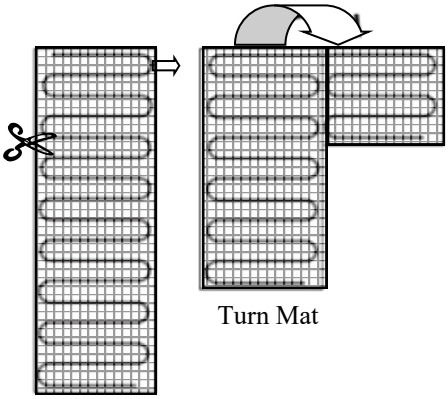
## Heating Installation

**Key considerations on heat mat layout**

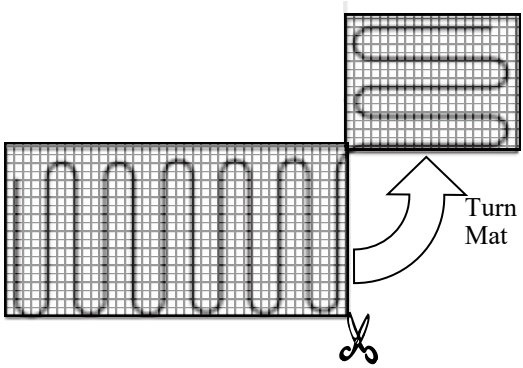
- Minimum distance between heating wires - 50mm
- Maximum distance between heating wires - 80mm (Any greater can cause cold spots)
- Distance between 2 mesh edges of the heating mat - 20 to 40mm
- Minimum distance between a heating wire and any object such as a pipe or wall - 50mm
- Only install the mat in temperatures above 5°C
- Do not install under fixed items unless a 60mm free flow air gap can be maintained.
- Do not cross any heating wires.
- Do not cross the heating wire with the sensor wire.
- Ensure the sensor is installed dead centre between two heating wires.
- Ensure supply lead joint & termination joint are both situated under the floor to be tiled.
- Test the heat mat BEFORE laying the tiles.
- Contact Total Tiles immediately if any test results show an issue with the heater.

## Arrangements of the mat

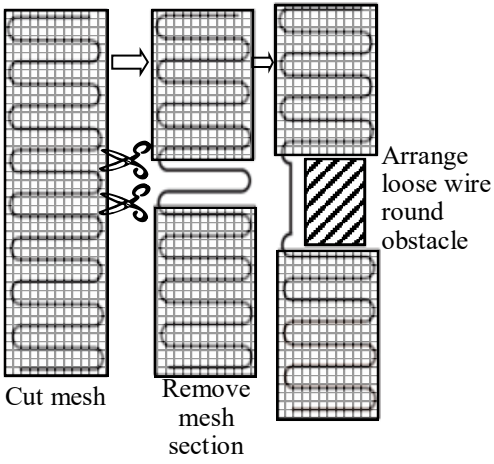
**Plain wall cut**



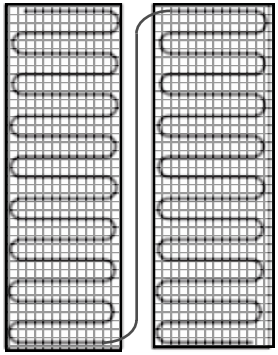

**Change of direction**




**Obstacle Cut**




**Loose Wire removed from mesh**



## Floor Tile Installation

There are two main considerations when tiling over the heat mat:

1. Ensure the cable is fully encapsulated. The levelling compound or tile adhesive should fully cover the wire, leaving no air pockets around it.
2. Take care not to damage the cable with the use of metal trowels. The use of plastic trowels is recommended.

To fix tiles, a single or two step method can be selected.

**Single Step Method**
Using a suitable flexible tile adhesive, tiling can be carried out as a single operation directly on top of the heating mat. Allow a depth of adhesive sufficient to lay the tile and fully encapsulate the heating element with no air gaps.
An S1 grade adhesive is required for installations with a concrete subfloor. A S2 grade adhesive is required for installations with a timber subfloor.

**Two Step Method**
Apply a layer of flexible self levelling compound to cover the mat & encapsulate the heating elements with no air gaps. Allow to cure in accordance with the manufacturers instructions. This will provide protection to the heat mat and give a level surface to tile on to. Next apply the tiles using a flexible tile adhesive in the normal manner.
*(Recommended method)*

Ensure that the correct types of adhesive, grout & levelling compound products are selected. These should be compatible with under floor heating and selected based upon the subfloor and tile type.
Recommendations from the manufacturers of these products must be followed.

Tiling should be carried out in accordance to the standards specified in BS 5385 and in accordance with the tile manufactures recommendations.

Do not store tiles or heavy objects on the mat whilst tiling. Also do not cut or prepare tiles on top of the heating mat.

Wait for a minimum of 14 days following tiling to allow the adhesive to fully cure before switching on the system. When the system is switched on, the temperature should be slowly raised over a number of days.

## Safety - Electrical Considerations

As with all electrical work governed by Part P regulations, all mains electrical connections must be undertaken by a certified electrician. All work must conform to current IEE Wiring Regulations.

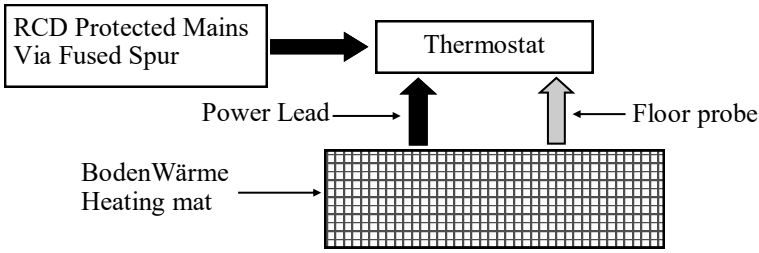
### Supply Circuit

- BodenWärme heating systems are designed for operation at 230V 50Hz.
- The heating system **MUST** be protected by a 30mA RCD (Residual Current Device) *This can be situated within the consumer unit or via a dedicated RCD fused spur.*
- Ensure the total current (Amps) of your heating system and other appliances connected to the circuit do not exceed the current capacity of the circuit. *Normal ring circuits are rated at 13A and an electrical feed can be taken via a single 13A fused spur for areas <15m²*
- The thermostat must be connected to the main electrical supply via a switched fused spur. The spur must have contact separation in all poles that will provide full disconnection under overvoltage category III conditions.

### Thermostat Connection

- BodenWärme thermostats have a rating of 16Amps. We recommend a maximum area of 16m² to be controlled by one thermostat. Any area greater than this should be split into separate zones (different heat mats) and controlled by more than one thermostat. Alternatively a contactor can be installed to switch the load.
- The thermostat should be installed within the room or area to be heated. **However,** the thermostat should be situated outside the room if the room contains a bath, shower, sauna hot-tub or swimming pool. In these cases the thermostat should be located on the outside of the heated rooms internal wall, as close as possible to the heating power supply cables.
- The wiring from the heater to the thermostat should be protected by conduit or plastic trunking. The thermostat should be installed in a 45mm depth back box.

### System Configuration




***If more than two heaters are being installed, a junction box will be required to connect the heaters with the thermostat***

## Heating Layout Plan (Reference)

## Supporting Photos for Heating Layout

Attach Photo's Here

Attach Photo's Here

Attach Photo's Here

Attach Photo's Here

Attach Photo's Here

## Warranty

BodenWärme Undertile Heating is guaranteed by Total Tiles Ltd to be free from defects in materials and workmanship under normal use and maintenance, for the lifetime of the floor covering subject to the limitations and conditions described below.

**The warranty is valid assuming the following conditions are met:**

1. The heater is correctly installed according to the instructions laid out in this manual.
2. The heating system must be registered with Total Tiles Ltd within 60 days after purchase. The registration details can be found on the last page of this instruction manual. Original receipts / invoice should be kept as proof of purchase in case of a claim. Registration confirmation from Total Tiles will also be required.
3. The heater must be earthed and protected with a 30mA RCD & appropriate over current protection at all times.
4. The heater must be controlled by a BodenWärme approved thermostat & floor temperature sensor, installed according to the instructions included. (Thermostat's and floor sensors are guaranteed for a period of one year)

**Total Tiles Ltd are NOT responsible for:**

1. Damage or repairs required as a consequence of faulty installation or application.
2. Consequential & secondary costs or damages linked to the defect or replacement of the heating, including the dismantling of the defective product and the installation of a new product.
3. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Total Tiles Ltd.
4. Use of components or accessories not compatible with BodenWärme products.
5. Products installed outside of the UK.
6. Parts not supplied or designated by Total Tiles Ltd.
7. Damage or repairs caused by improper use, maintenance, operation or servicing.
8. Failure to start due to interruption and / or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the product that does not affect its performance.

During the guarantee period Total Tiles will arrange for the repair or (at its discretion) replacement or refund of the cost of the heating. The cost of repair or product replacement is your only remedy under this guarantee which does not affect your statutory rights.
Such cost does not extend to any cost other than the direct cost or replacement by Total Tiles and does not extend to costs of relaying, replacing, or repairing any floor covering or floor.

If the heater fails due to damage caused during installation or tiling, this guarantee does not apply, therefore it is important to test the heating as detailed on P8.
In the event of suspected product failure Total Tiles will arrange for the necessary survey work. As there is only a 0.0004% chance of product failure the likely outcome is the identification of an installation fault. Due to this, the cost of the survey will be the liability of the customer until such a time a product fault is identified.

TOTAL TILES LTD SHALL IN NO EVENT BE LIABLE FOR ANY LOSS OR DAMAGES OF ANY KIND, INCLUDING ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING, DIRECTLY OR INDIRECTLY, FROM ANY BREACH OF ANY WARRANTY, EXPRESS OR IMPLIED, OR ANY OTHER FAILURE OF THIS PRODUCT. THIS WARRANTY IS THE ONLY EXPRESS WARRANTY TOTAL TILES MAKES ON THIS PRODUCT. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS HEREBY LIMITED TO THE LIFESPAN OF THE FLOOR COVERING DETAILED IN THIS WARRANTY.

## Consumer unit notice

**The following notice should be situated in a visible location close to the consumer unit.**

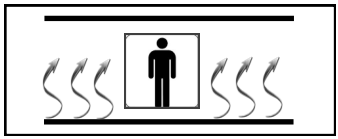
✂ ……

BODENWÄRME

**Heater Location** _____

**Total Wattage**_____

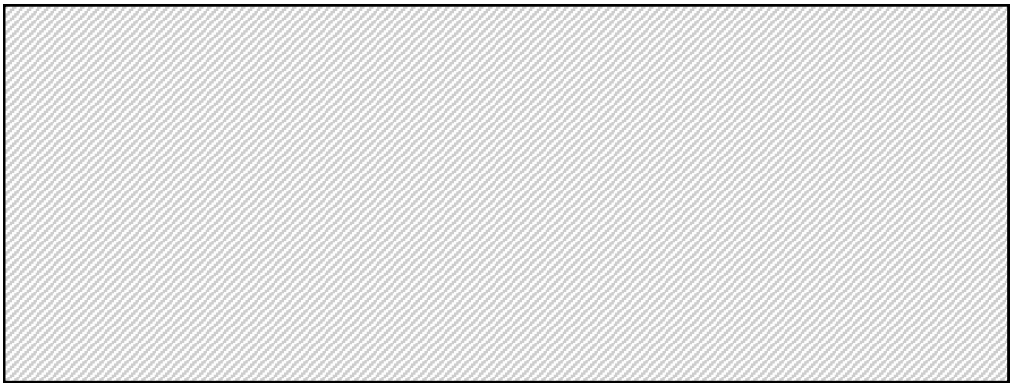
**CAUTION**
Radiant Floor Heating Systems Installed.
Warning—Risk of electric shock.
Electric wiring and heating panels contained below the floor. Do not penetrate with nails, screws or similar devices. Do not restrict the thermal emission of the floor



✂ ……..

## Test Results

| Room heating fitted in | Model Number | Batch Number | Installation Date |
|---|---|---|---|
| *e.g. Bathroom* | *E.g. BW-Mat-200-800-4.0* | *E.g. 8600017* | |
| | | | |
| **Resistance Reading Before fitting mat** | **Resistance Reading After fitting mat** | **Resistance Reading After levelling, before tiling** | **Resistance Reading After tiling** |
| | | | |
| **Insulation Resistance Reading Before fitting mat** | **Insulation Resistance Reading After fitting mat** | **Insulation Resistance Reading After levelling, Before tiling** | **Insulation Resistance Reading After tiling** |
| | | | |



**Disclaimer**
Total Tiles Ltd can accept no responsibility for possible errors in catalogues, brochures, other printed materials and website information. Total Tiles reserve the right to alter products without notice. This also applies to products already on order providing that such alteration can be made without subsequent changes being necessary in specifications already agreed upon. All trade marks in this material are the property of the respective companies. All rights reserved.

## Warranty (Return to retailer)

| | | | |
|---|---|---|---|
| Owner's Name: | | | |
| Owner's Address: | | | |
| | | | |
| Postcode: | | Telephone Number: | |
| E-mail: | | | |
| Installer Name: | | | |
| Installer's Telephone Number: | | | |
| Installer's Signature: | | | |

I hereby confirm that I have read & understood the contents of the installation manual and that the heater(s) have been installed in accordnace with all specifications detailed within. I Acknowledge that no claim can be brought against the manufacturer or its agents for any conseqential loss or damage whatsoever. I confirm that the heater(s) was working prior to tiling.

| | | | |
|---|---|---|---|
| Electrician Name: | | | |
| Electrician's Telephone Number: | | | |
| Organisation Registered With: | | Registration Number: | |
| Tiler's Name: | | | |
| Tiler's Telephone Number: | | | |
| Date of Purchase: | | Purchased from: | |
| Model Number: | | Batch Number: | |
| Type Of Room: | | Completion date: | |

| **Room heating fitted in** | **Model Number** | **Batch Number** | **Installation Date** |
|---|---|---|---|
| *e.g. Bathroom* | *E.g. BW-Mat-200-800-4.0* | *E.g. 8600017* | |
| | | | |
| **Resistance Reading Before fitting mat** | **Resistance Reading After fitting mat** | **Resistance Reading After levelling, before tiling** | **Resistance Reading After tiling** |
| | | | |
| **Insulation Resistance Reading Before fitting mat** | **Insulation Resistance Reading After fitting mat** | **Insulation Resistance Reading After levelling, Before tiling** | **Insulation Resistance Reading After tiling** |
| | | | |

## Warranty (Return to retailer)

**The form overleaf must be filled out completely, otherwise you may invalidate your warranty.**

**Once completed, please return by one of the methods below.**

**Post**
Total Tiles Ltd
1-3 Leslie Road
Ipswich
Suffolk
IP3 9PL

**Fax**
08442723249

**E-mail scanned copy**
warranty@bodenwarme.com